**Jennifer Easton**

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**PROFILE SUMMARY:**

* More Than 6 years of experience in Software Testing and proficient in Backend, Manual testing and advanced knowledge in Automation Testing.
* Proficient in review of all kinds of testability docs like requirement specification, functional documentation, conversion of the requirements document into detailed Test plan, Test cases and Test scripts.
* Experienced in Information Technology, with an emphasis on QA, and proven ability in writing Test cases, running functional and Automated tests, and managing defects.
* Ability to think and work logically to create Test Plans for Software programs and consistently carry out Test plans fully.
* Extensively experienced in Testing on multiple platforms and devices.
* Experienced in conducting functional and non-functional automated Testing for major releases.
* Strong Knowledge of Software Development Lifecycle (SDLC) like Waterfall and Agile Methodologies.
* Proficient in Black Box and Grey Box Testing.
* Experienced in Smoke Testing, Functional Testing, Regression Testing, Browser compatibility Testing and User Acceptance Testing (UAT).
* Extensively experienced with automated testing tools such as HP Quality Center/ALM.
* Ability to track defects using HP Quality center/ALM.
* Expert in writing both SQL and PL/SQL query for Back-end testing.
* Experienced in working with DB2 and Oracle databases.
* Expertise in coding using UFT/QTP to automate Web & Mobile applications.
* Proficient in Automated testing process with Quick Test Professional/UFT.
* Strong skills on installing, and configuring UFT/QTP.
* Experienced with automation frameworks like QTP/UFT and debugging tools.
* Experienced in reporting weekly project condition to the project manager and the team lead.
* Able to meet aggressive deadlines and handle multiple and complex projects.
* Able to manage multiple projects simultaneously.
* Ability to perform in a team environment and partner with IT teams.
* Able to communicate technical items and ideas in non-technical language.
* Experienced in reviewing and researching log files to troubleshoot issues.

**EDUCATION:**

Bachelor of Arts in English (Earned over 90 credits), University of Maryland University College, Adelphi, MD

**PROFESSIONAL EXPERIENCE:**

**UnitedHealth Group, Baltimore, MD Jun, 2015 – Present**

**Automation Engineer**

**Responsibilities:**

* Designed Test cases and Test scenarios, conducted functional, ad-hoc and exploratory testing for the variety of applications with expanded test coverage.
* Identified the different Test scenarios and created appropriate Test cases and Test data to effectively test the application.
* Set up the Test environment and responsible for migration between Development environment and Test environment.
* Designed and executed Test cases in a Big Data environment, documented results according to the established QA process.
* Provided information to QA leadership to assist in the feedback and formal education process of service or processing performance expectations
* Defined exit criteria for test phases and put together QA metrics.
* Implemented HP ALM for running Test sets in batch mode and analyzed test results.
* Created Driver Scripts in HP ALM to run scripts at a particular time.
* Involved in writing SQL Queries to check Data integrity.
* Wrote SQL queries to make sure that data entered has been uploaded correctly into the database tables.
* Created production scale base line for selected applications using automated UFT.
* Implemented automation using VB Script, descriptive programming and UFT.
* Parameterized UFT Script for used in controlled test input.
* Conducted GUI Automation testing using UFT.
* Created a Hybrid framework using UFT.
* Conducted status meetings and managed UAT.
* Worked with project teams through the Design and Test stages to ensure strict adherence to business requirements.
* Worked to improve the quality of project documents and systems documentation.
* Communicated effectively, testing activities and findings in verbal and written formats.
* Participated in Quality Process activities in organization level.

**Environment: SOAP UI, HP ALM, UFT, Java, J2EE, Java Script, VB Script, SQL Server, MS Office, Windows, XML, UNIX.**

**Thomson Reuters, Rockville, MD Apr, 2013 – May, 2015**

**Test Engineer**

**Responsibilities:**

* Worked hand-in-hand with QA Manager and development team to decrease the number of bugs that make it into the main decline.
* Compiled lists of any defects or design issues found during Testing.
* Developed Test strategies, Test plans, Test cases and Test scripts based on documentation.
* Provided and managed Sprint QA task estimations within a scrum/agile team.
* Wrote Test cases with Test steps and edited Test cases’ properties under planning tab of Rational Test Manager.
* Executed batch files in the Mainframe and matched the expected result with the actual result.
* Performed and coordinated system verification and validation test activities utilizing various tools such as HP Quality Center.
* Worked in Back end testing using SQL queries for database management.
* Developed Data-driven, Keyword-driven, and Hybrid Frameworks for automation using QTP.
* Used Functional Libraries Object repositories programming techniques in QTP.
* Performed GUI testing, Data-driven testing using QTP.
* Developed Automation test scripts for Functionality and Regression testing of web application using QTP.
* Used different types of Check points using QTP.
* Defined and developed a sophisticated test automation infrastructure.
* Participated in UAT testing along with users.
* Involved with standard concepts, practices, and procedures within the software development industry.
* Prepared clear and concise written reports on bugs/defects found during QA process.
* Monitored and tracked resolution of defects, coordinated with engineers in order to prevent, report, and resolve.
* Prepared Status Reports every week, this includes Revision History.

**Environment: MS SQL Server, Web Services, Windows, HP Quality Center, HP QTP, VBScript, Java, Java Script, UNIX.**

**Best Buy, Richmond, VA Sep, 2010 – Mar, 2013**

**QA Tester**

**Responsibilities:**

* Wrote Test plans and Test cases in compliance with relevant organizational standards.
* Designed, developed, implemented and maintained software Test cases and Test plans to evaluate software functionality, and defects.
* Provided detailed and accurate Test Case development and Test Case execution estimates.
* Defined and created Test scripts and ensured complete testing of applications.
* Created Test plans for applications and other software products, submitted and anticipated for release.
* Detected, reported and classified bugs in HP Quality Center.
* Used Quality Center for managing test execution and defect tracking of all issues.
* Worked with SQL and database query tools and Involved with major databases like SQL Server or Oracle.
* Developed test scripts by using QTP.
* Worked with various functional tests using QTP.
* Created and updated automated test scripts using Quick Test Pro.
* Involved in testing Web Services using SOAP UI.
* Conducted status meetings and managed UAT.
* Managed automation test scripting and executed for both functional and performance testing.
* Coordinated between development team and testing team.

**Environment: Quality Center, QTP, Java, Java Script, HTML, Agile, MS Office, TOAD, Oracle, SQL Server, Windows, UNIX.**

**McCormick & Co., MD**

**QA/SW Tester**

**Feb, 2017**

**Responsibilities:**

* Tested Mobile applications
* Performed Manual testing on fast-changing website
* Worked remotely with testers around the world
* Created additional test cases for new pages, and documented results according to the established QA process.
* Used bug-tracking software to trace bugs throughout their life cycle
* Performed UI testing on virtualization software
* Tested on iOS and PC operating systems

**Environment: iOS 6 Plus, iPad Air, iphoneSE, FireFox, Lighthouse, BrowserStack**

**TECHNICAL SKILLS:**

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| --- | --- |
| ***Testing Tools:*** *HP Quality Center, JIRA, Waterfall, Java, SOAP UI, HP Quicktest Pro, HP ALM, HP UFT*  ***Programming Language:*** *C, C++, C#, Java, Java Script, HTML, XML, SQL, PL/SQL, CSS* | ***Database:*** *Oracle, MySQL, SQL Server*  ***Operating System****: Windows, Linux/UNIX* |